

Army ERP Services - Comments						Government Response
#	Document	Section	Page#	Comment/Rationale	Suggested Text Change	
1	Army ERP Services DRAFT Sample Task Order PWS	1.1	1	In section 1.1 it states that the Army established an organic Government ERP Competency Center at Picatinny Arsenal now know as the Army Shared Services Center (Army-SSC). For increments 1 & 2 of the Army ERP Sample Task Order PWS, the Army requires the use of Windows server 2003.	We request that these increments utilize Red Hat Enterprise Linux to be consistent with the Army Shared Services Center.	The Sample Task Order PWS is based on a hypothetical system (reference PWS Section 1). The actual operating systems vary by program; and the Contractor is not responsible for maintaining operating system software.
2	Army ERP Services DRAFT Basic Contract PWS	3.1	7	The Contractor shall develop and document solution architectures in alignment with the enterprise architecture by leveraging technical expertise and business process expertise in multiple functional domains (e.g., finance, logistics, contracting).	The Contractor shall develop and document solution architectures in alignment with the enterprise architecture by leveraging technical expertise and business process expertise in multiple functional domains (e.g., finance, logistics, contracting) <i>to possibly include PaaS solutions.</i>	Specific solutions such as Platform as a Service (PaaS) will not be called out in the basic contract PWS, but may be included in Task Orders based on specific program requirements.
3	Army ERP Services DRAFT Basic Contract PWS	3.1	7	Do the Army SAP-based ERP programs currently support SAP NetWeaver Gateway REST Interfaces?	Solution architectures enable minimization of custom code, the use of modular design, standards-based interfaces (<i>including SAP NetWeaver Gateway REST</i>), and leverage best practices to provide ease of configuration updates, portability, maintainability, vendor independence, reusability, upgradeability, <i>interoperability, and long-term supportability.</i>	Specific solutions such as SAP NetWeaver Gateway REST will not be called out in the basic contract PWS, but may be included in Task Orders based on specific program requirements.
4	Army ERP Services DRAFT Basic Contract PWS	3.5	10	Is the Army-SSC amenable to introducing and maintaining a Continuous Integration (CI) environment in order to identify and resolve application issues before they are promoted to a subsequent lifecycle iteration and/or environment?	The Contractor shall <i>define the testing strategy</i> , create and maintain test data, develop test scripts, conduct and support test readiness reviews and test events, produce test result reports and maintain requirements traceability documentation.	The Contractor is not required to define the testing strategy because it is contained in the program level Test and Evaluation Master Plan (TEMP). The Contractor is required to develop a Test Plan deliverable that complies with the TEMP.
5	Army ERP Services DRAFT Sample Task Order PWS	1.6	8	Does the Army have a stable architecture and requirements baseline to justify a FFP contract? Rationale: FFP contracts are most appropriate only where high levels of technical certainty exist		The Sample Task Order PWS is based on a hypothetical system (reference PWS Section 1). The PWS identifies new capabilities to be implemented, new and existing modules, Reports, Interfaces, Conversions, Extensions, Forms, and Workflows (RICEFW) Objects by type and complexity, and deliverables. Additionally, PWS Section 2.4 specifies that the Contractor shall assume no changes to the Government provided RICEFW count. Because the Government has provided this information, sufficient basis exists for Offerors to propose Firm Fixed Price (FFP).
6	Army ERP Services DRAFT Sample Task Order PWS	2.1	10	Is a PMP Certification or DAWIA Level II PM Certification required? Rationale: Increases the programmatic qualifications of a key role		There are no explicit requirements for Project Management Professional (PMP) or Defense Acquisition Workforce Improvement Act (DAWIA) certifications in this Sample Task Order PWS. Offerors may propose the labor mix they believe is most appropriate based on the A and C Tasks in the PWS, using the IDIQ Labor Categories.
7	Army ERP Services DRAFT Sample Task Order PWS	2.1.2	10	Is MS Project or Primavera the Army's desired scheduling tool? Rationale: Enables the Contractor to minimize learning curve effects associated with a different tool in advance of project start; Primavera is also more industrial strength for complex program environments		Microsoft (MS) Project is the required format for the schedule (reference Table 7 in the Sample Task Order PWS).
8	Army ERP Services DRAFT Sample Task Order PWS	2.1.3	10	Can you provide any actual metrics currently in use for PWS tasks and activities and associated actual data from prior QA activities? Rationale: Supports the Contractor to make a more realistic Basis-of-Estimate		The Sample Task Order PWS is based on a hypothetical system (reference PWS Section 1) and as such, no actual metrics are available.

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9	Army ERP Services DRAFT Sample Task Order PWS	2.1.5	11	Can the charters for any/all Government Management Boards be provided? Rationale: Enables the contractor to more effectively align its Government/Contractor governance activities		Changed text in the Sample Task Order PWS to indicate specific boards and meeting frequencies to assist Offerors in developing proposals. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.
10	Army ERP Services DRAFT Sample Task Order PWS	2.3	13	Is the current combined baseline currently contained in any type of modeling tool? If yes, which one? Rationale: Supports the Contractor to make a more realistic Basis-of-Estimate		The Sample Task Order PWS is based on a hypothetical system (reference PWS Section 1) and as such, the combined baseline is not contained in a modeling tool.
11	Army ERP Services DRAFT Sample Task Order PWS	2.13	25	Can the Army provide any actual metrics currently in use for the Help Desk and associated actual data? Rationale: Supports the Contractor to make a more realistic Basis-of-Estimate		The Sample Task Order PWS is based on a hypothetical system (reference PWS Section 1), therefore no actual metrics are available. The PWS identifies the Increment 2 functionality, number of users, help desk hours of operation, and only Tier 2 support.
12	Army ERP Services DRAFT Sample Task Order PWS	1.1.2 ASERP Increment 1 System Profile	4	Database Software: Oracle 11g Enterprise Edition Release 10.2 with Sun Solaris 5.10	Should this read Oracle 11g Enterprise Edition Release 11.2?	Suggested text change incorporated into the Sample Task Order PWS. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.
13	Army ERP Services DRAFT Sample Task Order PWS	1.1.3 Increment 2 ASERP New Capabilities	5	Operating System Software: Same as Increment 1.	The ASERP Increment 1 System Profile states that Windows Server 2003 Enterprise Edition Build 3790 Service Pack (SP) 2 is utilized. Since this operating system is approaching end of life, we would like to confirm which operating system version the CRM software is to be deployed too.	The Sample Task Order PWS is based on a hypothetical system (reference PWS Section 1). The actual operating systems vary by program; and the Contractor is not responsible for maintaining operating system software.
14	Army ERP Services DRAFT Sample Task Order PWS	2.11 Task C-8 Maintenance. Data Management Activities	23	In the basic contract PWS, similar data management activities are listed under the "Provide Systems Engineering Support" scope area as opposed to being included in "Maintenance" in the Sample Task Order.	When there are differences between the PWS items listed in the Sample Task Order from the basic contract PWS, which will take precedence, the Sample Task Order or the basic contract?	The Basic Contract PWS broadly defines the scope of the overall IDIQ contract. Task Order PWSs are intended to be more specific in describing a particular scope of work to be performed. As such, the Sample Task Order PWS takes precedence. Also, the reference in the Systems Engineering Task Area in the Basic Contract PWS specifically refers to Product Data Management. Data Management is included in several places in the basic contract PWS.
15	Army ERP Services DRAFT Sample Task Order PWS	2.1.4		Contractor has no way to ensure the knowledge repository is available and maintained.	Suggest the phrasing "made accessible" be deleted.	Suggested text change incorporated into the Sample Task Order PWS. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.
16	Army ERP Services DRAFT RFP Sections	Personnel Management and Sample Task	N/A	Will the Government consider allowing offerors to use the 40 pages allocated across personnel management and sample task as offerors best feel it communicates offerors approach?	Suggest the Government allow offerors the freedom to allocate the 40 pages as needed across both Personnel Management and the Sample Task responses.	The Government is considering this recommendation and will make a decision after receiving comments on the full Draft RFP and conducting Pre-Solicitation Conferences. Offerors are reminded to limit submissions to data essential for evaluation of proposals.
17	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.1.1	4	"Solution Architectures enable minimization of custom code"	"Expected (or target) solution architectures will enable minimization of custom code"	Suggestion accepted with changes. Text changed to 'To-Be Solution Architectures shall enable minimization of custom code ...' Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.

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18	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.1.4	5	The contractor shall "review, develop, migrate, cleanse, validate, and maintain data" - is it going to be the contractor's role to develop and maintain production data outside of the role of a DBA?		The Basic Contract PWS describes the high level scope. Task Order PWSs will provide more specific details, which could include a Contractor role related to production data.
19	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.2.2	7	"The Contractor shall leverage COTS ERP software to enable Business Process Reengineering (BPR) and associated changes to the business processes" - how is COTS ERP different from SAP ERP, or is it? Are other ERP products in scope?		Changed text to 'SAP COTS ERP.' The programs supported utilize SAP-based systems. While no other ERP products are envisioned as core solutions, other ERP products may be leveraged for interfaces and/or ancillary capabilities. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.
20	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.3.1	9	"These RICE-FW objects, other automated tools, and/or manual controls may include user authorizations, ensure Segregation of Duties (SoD) deconfliction and other risks management, role development and management, and user assignment planning." Does the Army currently employ any automated SoD tools for its ERPs, and will they be considered inscope for this effort?		The Army SAP Programs are at various stages of implementing Government Risk and Compliance (GRC) tools to manage SoD within the systems. Use of these tools is in scope for this acquisition.
21	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.4.2	10	"The Contractor shall implement the use of Government provided SCQ and SCA tools in order to detect errors, enable best practices, find security vulnerabilities, and remediate the applicable vulnerabilities within developed software source code." What SCQ/SCA tools is the Army currently using that would be in scope?		The current Software Code Quality (SCQ) tool is CAST and the current Software Code Assurance (SCA) tool is HP Fortify.
22	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.4.2	10	Will eNOVA support be included under this PWS?		Yes, eNOVA is an SAP-based system and is supported by Army-SSC.
23	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.5.2	11	"The Contractor shall use Government furnished equipment (GFE) tools including software for test events when available." What GFE tools are in scope?		The Basic Contract PWS describes the high level scope. Task Order PWSs will identify specific GFE tools, which will vary by program. See the Sample Task Order PWS as an example.
24	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.6.1	12	"The Contractor shall plan and execute user training activities, trading partner data exchange, data conversion activities, site specific business process procedures, and on-site support as required during the Go- Live event." Will the government clarify what it means by "executing site specific business procedures"?		'Site specific business procedures' refers to lower level work activities performed at Army User Organizations. Task Order PWSs may identify requirements related to site specific business procedures.
25	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.8.1	13	Identify, plan, and conduct corrective, preventative, and adaptive maintenance for the ERP system	Identify, recommend, plan, and conduct corrective, preventative, and adaptive maintenance for the ERP system	The basic contract PWS describes the high level scope. Task Order PWSs will identify specific roles related to maintenance activities which may include making recommendations.
26	Army ERP Services DRAFT Basic Contract PWS Track Changes On	3.10	16	Help Desk - are all tiers (1-3) of help desk support in scope?		The basic contract PWS describes the high level scope. Task Order PWSs will identify specific Help Desk responsibilities which may include any tier(s) (1, 2, 3).
27	Army ERP Services DRAFT Basic Contract PWS Track Changes On	Table 1	26	Management of Personnel	15 and 10 days respectively are extremely tight deadlines given the security requirements and skill levels the Army requires - recommend extending to 30 days vice 15 days within TO award and 15 days vice 10 days for "Exceptional"	Acceptable Quality Level (AQL) Ratings for Management of Personnel updated. See revised table in Basic Contract PWS. The Basic Contract PWS AQLs are a guide and individual TOs will define specific AQLs.

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28	Army ERP Services DRAFT Sample Task Order PWS	2.2, 2.3	12, 14	Labor categories alone are not sufficient to provide a detailed staffing estimate. The role (e.g., EP, PI, ECC, etc.) for each position is required in addition to the labor category.	Provide role for each position in addition to labor category	The only information required in response to Tasks B-1 and B-2 is pricing for the stated labor categories. For additional information on labor categories, please refer to the Army ERP Services Draft Labor Category Descriptions posted 11 APR 14 at: http://www.aschq.army.mil/ac/aaisdus/PEO_EIS.aspx The document includes Labor Category, Responsibilities and Qualifications
29	Army ERP Services DRAFT Sample Task Order PWS	2.4	15	The sample TO PWS makes no mention of a System Requirements Specification (SRS). The SRS, or equivalent document, would be required as part of the TO solicitation given the FFP contract type.		The Sample Task Order PWS is based on a hypothetical system (reference PWS Section 1). In lieu of an SRS, the PWS identifies new capabilities to be implemented, new and existing modules, RICEFW Objects by type and complexity, and deliverables. Additionally, PWS Section 2.4 specifies that the Contractor shall assume no changes to the Government provided RICEFW count. Because the Government has provided this information, sufficient basis exists for Offerors to propose FFP
30	Army ERP Services DRAFT Sample Task Order PWS	2.6, 5.3	16, 34	2.6 states that "Contractor shall demonstrate traceability from functional design to the requirements in the Requirements Traceability Matrix (RTM)." Yet, 5.3 states that the RTM is GFI. Please clarify the apparent discrepancy between these two sections of the Sample TO PWS.		The RTM is Government Furnished Information (GFI) used throughout the development lifecycle to maintain traceability from requirements through design, development, and testing. Note that an Updated RTM is included in Table 7: Task Order Deliverables.
31	Army ERP Services DRAFT Sample Task Order PWS	4.2	29	This section on Business Relations doesn't equally apply to the sample task requirements. In particular, for those tasks where the contractor is supporting the SSC in its role as the LSI, the contractor's responsibilities are fundamentally different than when the contractor is the LSI. In addition, it is unclear how "Business Relations" differs from "Task Order Management." Please clarify.		Task Order Management is a specific Task with named deliverables and defined scope. Business Relations by contrast is a General Requirement intended to guide the Contractor while performing an actual Task Order.
32	Army ERP Services DRAFT Sample Task Order PWS	5.1.6	31	As reads, "All Contractor employees..shall comply...within six months of employment." Is this training required to obtain system access, and, if so, should it be required upon contract award? Please clarify.		Suggestion accepted. Changed text from 'within six months of employment' to 'upon contract award'. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.
33	All	NA	NA	Names of documents are cryptic, for instance, "635294444240607603.docx" is incomprehensible	Providing some meaningful name to each document will simply their handling and would not require opening them to determine their content. A naming convention like <Name of Project> <Document Type> <Version #> may be followed. 635294444240607603.docx may be renamed as GFEBS RFI V 1.0	The document filenames are auto-generated by the web application. The Government is in the process of moving to another application to improve the user experience.
34	All	NA	NA	All the latest documents may be zipped together to one file for easy download and similarly, all old documents can be zipped into another zip file.	Snapshots of latest documents and old reference documents may be provided separately.	The Government is in the process of moving to another application to improve the user experience.
35	Word /PDF documents	NA	1	More ease of navigation and enable better referencing of sections is possible.	Table of Contents and Index of Tables/Figures may be included.	The Government will strive to make the documentation as easy to navigate as possible.

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36	Army ERP Services DRAFT Sample Task Order PWS	Introduction	1	"The hypothetical system is SAP-based" should be updated. It has taken SAP as hypothetical system. SAP is rich in functionality but lags in technology. SAP is still trying to move from ABAP to Java. And SAP Process Orchestration (PO) is just months old and does not provide Enterprise Service Bus Engine which is a backbone for Service Oriented Architecture.	It may be updated to, "With the advancement of Service Oriented Architecture (SOA) and Cloud services, it is easy to integrate newer and more efficient technologies with existing systems. Existing SAP technology supports this integration. The hypothetical system is best-of-breed based."	This acquisition supports established Army SAP-based ERP Programs, therefore the Sample Task Order is also SAP-based.
37	Army ERP Services DRAFT Sample Task Order PWS	2.2	16	The requirement "Follow the Army-SSC procedures, policies, templates, documentation, and review processes (e.g., configuration management and quality assurance)" should also include Decision Trees which are critical to determine which Template should be used based on a Pattern or Scenario	It can be modified to "Follow the Army-SSC procedures, policies, templates, decision trees, documentation, and review processes (e.g., configuration management and quality assurance)."	A decision tree, if utilized, would be considered a part of procedures, policies, templates, documentation, and review processes.
38	Army ERP Services DRAFT Sample Task Order PWS	2.4. Task C1	14	In the requirement "Contractor shall review and analyze Government-defined requirements against SAP ERP solution capabilities and associated business processes. Contractor shall leverage COTS ERP software", the technology of the COTS ERP software is ambiguous.	It can be modified to "Contractor shall review and analyze Government-defined requirements against SAP ERP solution capabilities and associated business processes. Contractor shall leverage existing SAP and non-SAP COTS ERP software".	Changed text to 'SAP COTS ERP.' The programs supported utilize SAP-based systems. While no other ERP products are envisioned as core solutions, other ERP products may be leveraged for interfaces and/or ancillary capabilities. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.
39	Army ERP Services DRAFT Sample Task Order PWS	2.5. Task C2	15	Contractor should perform through analysis before taking a design or source selection decision.	Contractor shall develop and document the ASERP Increment 2 solution architecture leveraging technical and business process expertise in the applicable functional domains (i.e., finance, logistics). Contractor shall provide the alternative designs and performs Decision Analysis and Resolution (DAR) for each alternatives and present its evaluation report to the Government COTR to ensure its sustainability and return on investment. The Increment	The Sample Task Order PWS is hypothetical (reference PWS Section 1), and therefore alternative designs are not necessary.
40	Army ERP Services DRAFT Sample Task Order PWS	2.6. Task C3	16	Contractor should ensure the RTM is complete and used for its intended purpose.	Contractor shall demonstrate traceability from the functional design to the requirements in the Requirements Traceability Matrix (RTM). The RTM should capture the non-functional requirements such as SLA, Disaster Recovery, Security, Scalability, Reliability, COOP, Logging, Exception Handling etc and capable to track requirement completion at each phase as the project progresses. The intended outcome of the PDR is an approved functional baseline that will be the primary input to the development of technical specifications	The Sample Task Order PWS is hypothetical (reference PWS Section 1) and no actual RTM is provided. As such, further specifying the contents of the RTM is not necessary.
41	Army ERP Services DRAFT Sample Task Order PWS	2.10 Task C7	22	Contractor should maintain the Configuration Management Database (CMDB) for hosting and connection parameters.	Contractor will not be responsible for hardware, system software (e.g., operating systems), database installation/maintenance, or network connectivity at the hosting location(s), and is not anticipated to be physically present at the hosting location(s). The Contractor, however, shall be responsible for coordinating with data center or cloud hosting contractor to maintain the Configuration Management Database (CMDB) for any changes related to deployment configuration and connection parameters.	Changed text to 'The Contractor shall maintain, sustain, update, and migrate system baselines for development, quality assurance, Continuity of Operations (COOP), training, and production landscapes in coordination with the Government hosting organization. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.

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42	Army ERP Services DRAFT Sample Task Order PWS	New Section - New Task (may be added after section 2.12)	NA	<p>Similar to Help Desk Task, Application Management Support Task may be added. This will mainly involve Systems' Support related to Cross Reference Data Management (CRDM) among the systems for their seamless integration, which requires designing, implementation and maintenance of Canonical Business Object Model (BOM).</p> <p>The CRDM along with BOM ensure that exceptions related to data mismatch will never repeat once the Cross Reference Record is added into the Cross Reference Record is added into Cross Reference Database (CRDB).</p>	<p>New task may be added as follows - Application Management Support: Contractor shall provide Application Management Support Services. The support services will include Decision Analysis and Resolution (DAR) before acquisition of new COTS, Cross Reference Data Management (CRDM). The Contractor shall design, implement and maintain Canonical Business Object Model (BOM) per NIST recommendations for achieving error free Application to Application (A2A) integration. Any exceptions related to lingo mismatch among the system shall be resolved using automated Cross Reference Database look-up procedure. The Contractor shall leverage the existing COTS for this cross reference look-up. If the existing cross reference COTS does not support run-time live system update and requires putting the system down, then the Contractor will perform DAR to evaluate the alternative resolutions and use the best approach thus identified by it.</p> <p>During the course of Application Management Support Services, the Contractor shall identify the common core services which can be leveraged on enterprise wide level. The contractor shall provide recommendations on their applicability with other Groups or Systems as Shared Services for Enterprise Architecture (EA).</p>	The Sample Task Order PWS is hypothetical (reference PWS Section 1), and therefore application management support task is not required.
43	Army ERP Services DRAFT Sample Task Order PWS	New Section - New Task (may be added after section 2.12)	NA	<p>End to End Monitoring on Dashboard for End User and Production Support personnel is critical where several systems are connected in an Enterprise. No COTS can provide the monitoring of other systems it connects to as it cannot determine and implement the monitoring of third party systems because every COTS product vendor has implemented their own approach for monitoring. SAP does provide Solution Manager which can monitor ECC, CRM, SCM, SRM, MII system health and transactions occurring through them but it cannot track third party systems with the same efficiency. Furthermore, Solution Manager does not provide alert support to service level and its static user interface is not very user friendly.</p> <p>End to End monitoring can be achieved by implementing a logging framework which enables persistence of the key attributes of each transaction from every system along with its state and status. Advent has implemented it for PepsiCo that has integrated 2300 applications and 30 companies from its acquisition/mergers servicing about 70000 employees with about 2000 real-time and batch interfaces and workflows.</p>	<p>Dashboard Monitoring Support : Contractor shall configure and extend the SAP Solution Manager for End to End monitoring for non SAP ERP, third party COTS to service level. The Contractor shall provide a user friendly Dashboard user interface for easy tracking of State and Status of each transaction.</p>	The Sample Task Order PWS is hypothetical (reference PWS Section 1), and therefore a dashboard monitoring task is not required.
44	Army ERP Services DRAFT RFP Sections	Contract CLIN V1	17	<p>Given the complexity of the number of domains to be covered in the response for the sample Task Order, is the Government considering an increased page count for the TO response?</p>	<p>Suggest a minimum of 40 pages for Technical Volume to accommodate an adequate response to the sample TO.</p>	<p>The Government is considering this recommendation, and will make a decision after receiving comments on the full Draft RFP and conducting Pre-Solicitation Conferences.</p> <p>Offerors are reminded to limit submissions to data essential for evaluation of proposals.</p>

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45	Army ERP Services - Past Performance	all	all	Since the past performance template came with 10 point font for the narrative, will the Army make an font size/usage exception to use 10 point in the past performance narratives, if they are required to be submitted in that format?		Section L: Proposal Submission Instructions, Format, has been changed to indicate that the Past Performance Narrative template shall be completed with 10 point Arial font. Revised document will be posted with the full Draft RFP prior to the Pre-Solicitation Conference.
46	Army ERP Services DRAFT Sample Task Order PWS	1.1.3	4	The overview of Increment 2 states that "No external interfaces are required to support the integration of CRM." However, Table 2 on pg 6 lists a number of interfaces in the RICEFW Profile of Increment 2. Please clarify whether interfaces will be required to support the integration of CRM.		Interfaces will be required; however, no external interfaces will be required. The RICEFW definitions in Appendix B of the Sample Task Order PWS identify an external interface as one with external trading partners. External interfaces are considered high complexity. The RICEFW Profile for Increment 2 has been modified to remove the high complexity interfaces.
47	Army ERP Services DRAFT Sample Task Order PWS	all	all	After review, it appears that the Government is asking for a full integrator solution in the sample Task Order versus asking small businesses for leaner tasks and staff augmentation services for Army Shared Services. Our concern is that the sample TO demonstrates the ability to write an SI solution, but doesn't allow the Government to evaluate whether the team can support the core mission of the Army Shared Services, to include taking over the incumbent solutions as well as improving the overall operation and maintenance of the Army's SAP solution set.		As shown on slide 18 of the Army ERP Services Industry Day Briefing 27 February 2014: Services will be acquired in two types of Task Orders: (1) Provide the full range of ERP Services with the Contractor(s) responsible for providing a completed product/project, (2) Provide specific skill sets to accomplish the ERP Services. The Sample Task Order PWS is representative of both types of work that will be required under this acquisition (1 and 2 above). The A and C Tasks represent a full integrator solution (1 above), while the B Tasks represent the way Army-SSC will utilize this contract (2 above). If the Offeror can perform a full implementation (1 above), then the Offeror can also provide specific skill sets to the Army-SSC (2 above).